



File#: 292-30/CLB-2011-00018

August 25, 2011

Sent via email: jonathan.chapnick@bcgeu.ca

Jonathan Chapnick
BC Community Living Action Group
c/o BCGEU
4911 Canada Way
Burnaby BC V5G 3W3

Dear Jonathan Chapnick:

Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)

I am writing further to your request received by the Community Living BC. You requested:

Records describing the way(s) in which CLBC is measuring service quality outcomes in relation to service redesign, and any service quality outcomes that have been measured to date. Records indicating CLBC's budget plans in relation to service redesign including but not limited to CLBC's cost savings associated with residential and community inclusion redesign for 2010/11; CLBC's annual projected savings associated with residential and community inclusion redesign for 2011/12, 2012/13, 2013/14, 2014/15, 2015/16; CLBC's total projected savings associated with residential and community inclusion redesign for 2011/12, 2012/13, 2013/14, 2014/15, 2015/16. Records indicating the amount of cost savings that CLBC has recovered to date through service redesign, including an itemized schedule of cost recoveries. Records showing where cost recoveries associated with service redesign have been allocated, including an itemized schedule of specific allocations. Records indicating or speculating in relation to CLBC's plan for allocating future cost recoveries associated with service redesign

Please be advised we normally respond to a request within 30 business days after its receipt. However, in limited circumstances, this time limit may be extended under section 10 of FOIPPA, a copy of which is enclosed. A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

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Your request involves a large volume and/or search for records. An extension of the time limit beyond the due date of August 26, 2011 will allow the Agency to provide you with a complete response to your request. Therefore, the new response due date is now October 11, 2011. We will respond sooner if possible.

If you have any questions regarding your request, please contact me at 250-356-5285. This number can be reached toll-free by calling from Vancouver, 604-660-7867, or from elsewhere in BC, 1-800-663-7867 and asking to be transferred to 250-356-5285.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

Sincerely,



Samara Fisher, Analyst
Justice / Social Team
Information Access Operations

Enclosures

How to Request a Review with the
Office of the Information and Privacy Commissioner

If you have any questions regarding your request please contact the analyst assigned to your file. The analyst's name and telephone number are listed in the attached letter.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (FOIPPA), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under FOIPPA.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response; and
3. The reasons or grounds upon which you are requesting the review.

Extending the time limit for responding

10 (1) The head of a public body may extend the time for responding to a request for up to 30 days if one or more of the following apply:

- (a) the applicant does not give enough detail to enable the public body to identify a requested record;
- (b) a large number of records are requested or must be searched and meeting the time limit would unreasonably interfere with the operations of the public body;
- (c) more time is needed to consult with a third party or other public body before the head can decide whether or not to give the applicant access to a requested record.

(2) In addition to the authority under subsection (1), with the permission of the commissioner, the head of a public body may extend the time for responding to a request as follows:

- (a) if one or more of the circumstances described in subsection (1) (a) to (c) apply, for a period of longer than the 30 days permitted under that subsection;
- (b) if the commissioner otherwise considers that it is fair and reasonable to do so, as the commissioner considers appropriate.

(3) If the time for responding to a request is extended under this section, the head of the public body must tell the applicant

- (a) the reason for the extension,
- (b) when a response can be expected, and
- (c) in the case of an extension under subsection (1), that the applicant may complain about the extension under section 42 (2) (b) or 60 (1) (a).