



August 23, 2011

Jonathan Chapnick
Staff Representative
BCGEU
4911 Canada Way
BURNABY BC V5G 3W3

Dear Jonathan Chapnick:

**Re: Complaint - Duty required by Act;
Community Living BC File 292-30/CLB-2011-00019;
OIPC File F11-46521**

We have received your complaint that Community Living BC has failed to comply with the Freedom of Information and Protection of Privacy Act (FIPPA).

It is the policy of the Office of the Information and Privacy Commissioner (OIPC) to refer a complainant back to the public body where the complainant has not first given the public body an opportunity to respond to and attempt to resolve the issue. We are therefore not assigning your complaint to an officer for investigation at this time. You may instead contact Community Living BC (CLBC) regarding your complaint. You also may wish to revise your request such that CLBC might locate records that contain the information that you are seeking.

Should you proceed with your complaint to CLBC, please include a copy of this letter. Once you have received a response from CLBC about your concerns, if you believe that they have not dealt with it adequately, you may wish to write to OIPC again. If you decide to do this, please provide us with written details of both your complaint to CLBC and their response. At that point, we will consider whether further investigation by OIPC is warranted.

If you have any questions about this letter, please contact me by calling (250) 387-5629 directly, or by using the toll-free Enquiry BC phone line, which is (604) 660-2421 for the Greater Vancouver Area or 1-800-663-7867, where a telephone operator will transfer your call free of charge.

Sincerely,

Tiell Raffard
Intake Service Officer