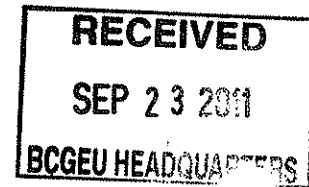




COMMUNITY LIVING
BRITISH COLUMBIA
September 21, 2011



Jonathan Chapnick
B.C. Government and Service Employees' Union
4911 Canada Way
Burnaby, BC V5G 3W3

Dear Mr. Chapnick,

I am writing pursuant to your letter of August 30th requesting information on Emergency Requests, new funding and non-Emergency funding.

As I have indicated in previous correspondence, CLBC does not necessarily use the same terminology you have used in your request or maintain records in the manner in which you have requested them. I am, therefore, providing you with the information that is available that appears to correspond most directly with your application.

1. Information related to Emergency Requests

- Emergency Requests are those services which are approved as an 'emergency' response and are short-term pending the development of a plan.
- 570 Emergency Requests were approved in 2009/10
- 554 Emergency Requests were approved in 2010/11
- All Emergency Requests were approved.
- CLBC does not track dates requests were submitted

2. Information related to "new" funding and "Non-Emergency Requests"

- 2,132 and 1,255 individuals received new funding in 2009/10 and 2010/11 respectively
- 1,999 and 1,216 individuals received funding for non-emergency situations in 2009/10 and 2010/11 respectively

3. Information related to number of individuals who have outstanding requests for funded supports/Information related to number of individuals and families who made requests for services (Questions 2 & 3 in your correspondence)

CLBC is unable to respond to these requests at this time but is in the process of organizing related information for release which I can share when it becomes available.

I trust this information is helpful.

Sincerely,

Paula Grant,
Director, Quality Assurance